

The Difference is Lutheran Hospice.

Benchmark Report 2025



Lutheran Hospice, a faith-based nonprofit provider within Lutheran Homes of South Carolina, continues to perform above state and national benchmarks across Centers for Medicare and Medicaid Services (CMS), Consumer Assessment of Healthcare Providers

and Systems (CAHPS), and Hospice Item Set (HIS) measures. This report summarizes hospice quality data, Hospice Analytics rankings, and key differentiators compared to leading South Carolina peers and national averages.

Hospice Analytics & National Benchmark Comparison

Metric	Lutheran Hospice	SC State Avg	National Avg	Notes
CAHPS Overall Rating (9–10)	87%	83%	84%	Above national avg
Family Willing to Recommend	91%	86%	87%	Top 20% nationally
HIS Composite Score	98%	97%	97%	Near top decile
Hospice Analytics Quality Index	85/100	—	67/100	Top quintile nationally
Live Discharge Rate	14%	16%	17%	Lower (better) than peers
Average Length of Stay (Days)	78	74	77	Typical nonprofit LOS
We Honor Veterans Status	Level 5	2–3	2–3	Highest possible

Executive Summary

Lutheran Hospice continues to perform above state and national benchmarks across CMS, CAHPS, and HIS measures, with an 85/100 Hospice Analytics quality index placing it among the top 20% of U.S. hospices. Its nonprofit, mission-driven model stands in contrast to a for-profit dominant market (77% nationally) while achieving measurable excellence in family satisfaction, continuity of care, and veteran recognition. Integration within the Lutheran Homes of South Carolina continuum ensures a seamless transition across care settings, supporting both patient dignity and organizational sustainability.

Data Sources: CMS Care Compare (CAHPS & HIS data through Q2 2024), Hospice Analytics 2024 Quality Index, MedPAC Report 2024, and internal Lutheran Hospice Q1 2025 performance report. Prepared for Board of Directors – Lutheran Homes of South Carolina.

CONTACT US

Accepting Referrals 24/7/365
LutheranHospice.org

Upstate: Alexis Waller 864.848.1777
Lowcountry: Richard McCuen 843.856.4735
Midlands: Tammy Cashion 803.749.7770
Corynn Nichols 803.749.7770