## The Difference is Lutheran Hospice.

Patient Outcome Report Card • Quarter 1, 2025



Proudly Serving

South Carolina Patients & Families 24-hours / 7 days-a-week / 365 days-a-year

Certified Hospice & Palliative Care Medical Director

#### Nonprofit, Ministry Based

Serving South Carolina families of all faiths and beliefs in the Lowcountry, Midlands, and Upstate since 1995.

Our tenured staff live and work in the communities they serve and have 400+ years of combined experience.

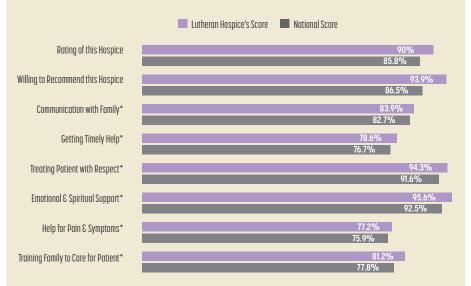
Lutheran Hospice is one of only five hospice providers in South Carolina to be recognized by the We Honor Veterans program as the highest Level V hospice partner.

Lutheran Hospice consistently outperforms other hospice providers in patient and family satisfaction at the state and national levels.

Focused on quality care with no citations from 2018 to present, SC Department of Health and Environmental Control (DHEC) Licensure surveys.

#### **Hospice CAHPS Quality Measures**

Report by: Sample Month (8 Quarter Timeframe)



Consistently scoring higher than the State and National Averages in all 8 criteria measured by the U.S. Centers for Medicare & Medicaid Services

### Accolades







Voted Best Hospice provider 2023 & 2024 by Healthlinks Magazine Readers Hospice Consumer Assessment of Healthcare Providers & Systems Satisfaction Survey

# Family Comments

- The whole team was amazing! The nurses were very honest but always spoke in a kind and respectful manner. The chaplain was so wonderful and supportive. I have already recommended Lutheran Hospice to others.
- My entire hospice team was wonderful. I had everything I needed from my team. I have already recommended one family and they are now receiving the same wonderful care my family received.
- Mom's care was so professional and heartwarming. I could not have asked for anyone better to take care of my mother. They helped make our mom's death a little easier being with us for those last 13 days.









**CONTACT US** 

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